



An Iwaki America Company

Warranty Policy

Statement of Limited Warranty for Metering Pumps

WALCHEM, An Iwaki America Incorporated Company (hereinafter “WALCHEM”), warrants equipment of its manufacture and bearing its identification to be free from defects in workmanship and material for a period of two years from date of delivery from the factory or authorized distributor under normal use and service and otherwise when such equipment is used in accordance with instructions furnished by WALCHEM and for the purposes disclosed in writing at the time purchased, if any. WALCHEM’s liability under this warranty shall be limited to replacement or repair, F.O.B. Holliston, MA U.S.A. of any defective equipment or part which, having been returned to WALCHEM, transportation charges prepaid, has been inspected and determined by WALCHEM to be defective.

Statement of Limited Warranty for Electronic Controls

WALCHEM warrants equipment of its manufacture and bearing its identification to be free from defects in workmanship and material for a period of two years for electronics and one year for mechanical parts and electrodes from date of delivery from the factory or authorized distributor under normal use and service and otherwise when such equipment is used in accordance with instructions furnished by WALCHEM and for the purposes disclosed in writing at the time purchased, if any. WALCHEM’s liability under this warranty shall be limited to replacement or repair, F.O.B. Holliston, MA U.S.A. of any defective equipment or part which, having been returned to WALCHEM, transportation charges prepaid, has been inspected and determined by WALCHEM to be defective. Replaceable elastomeric parts, glass components (including pH/ORP sensors), sensor membranes, and consumables are expendable and are not covered by any warranty.

Repair Warranty

Product repaired under warranty – Replacement parts will carry a six (6) month limited warranty from the date of shipment from the factory or Authorized Distributor or the balance of the original warranty, whichever is greater.

Product repaired out-of-warranty – Replacement parts will carry a six (6) month limited warranty from the date of shipment from the factory or Authorized Distributor.

THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTY, EITHER EXPRESS OR IMPLIED, AS TO DESCRIPTION, QUALITY, MERCHANTABILITY, FITNESS FOR ANY PARTICULAR PURPOSE OR USE, OR ANY OTHER MATTER.